



Mobile Admin 4.0 - Product Spec Sheet

Feature Summary

Manage Microsoft Windows, Active Directory, Exchange, Exchange 2007, IIS, SQL Server, DHCP, DNS, Cluster Server; Lotus Domino, Novell, Oracle, BlackBerry Enterprise Server, Citrix, HP iLO, Backup Exec, VMware and RSA.

Security Features

Encryption options include TDES or AES on the BlackBerry network, and VPN or HTTPS encryption. Authentication options include Windows username and password, Mobile Admin-specific username and password, device-level password and RSA SecurID or RADIUS authentication.

Windows Administration Features

General

- Use the command prompt, dial-up connections, and NSLookup
- View and clear event logs
- Run programs
- Restart or shutdown servers and computers
- Ping IP addresses
- Trace routes
- View and kill processes
- View system and performance data such as available memory, disk space, CPU usage, and hardware information
- Use Net Send to send a pop-up message

File Explorer

- Manage drives, folders and files
- View drive, file or folder properties
- View disk space usage
- Browse or delete files and folders
- Create new folders
- View or change permissions
- Add or remove trustees
- FTP, email, copy, and move files
- View image files, view and edit text files

Printers

- View printers and print jobs
- Cancel print jobs, pause and resume printers

Scheduled Tasks and Services

- View, create, edit and delete tasks
- View, start and stop services
- Pause, resume and restart services
- Change the startup mode for services

Shared Folders

- View or edit shared folders and drives
- Share or stop sharing folders or drives
- Change permissions, maximum users and trustees

Users and Groups

- View, create, and rename users and groups
- Reset user passwords and edit settings
- Add and remove users from groups

Active Directory Administration Features

- Browse the Active Directory tree
- View, create, edit, delete users and groups
- Reset user passwords
- Add or remove users from groups
- Disable, enable and unlock users
- Create or delete group email addresses
- View and delete computers
- Edit profiles, home folders, dial-up and VPN permissions

Exchange Administration Features

- Change default delivery settings
- View and edit store properties
- View, force, freeze and unfreeze queues
- Delete queues or messages
- Enumerate messages
- View, create, delete, or move mailboxes
- Create email addresses
- Set primary addresses
- Edit delivery restrictions, storage limits or forwarding settings
- Perform system health and mailflow tests
- Test Exchange 2007 services
- Disable, disconnect and reconnect mailboxes

IIS Administration Features

- Restart or restore IIS
- View lists of websites, FTP sites, virtual directories and subdirectories
- Stop, start, pause and resume websites and FTP sites
- View or edit website descriptions, virtual directory properties and document settings
- Point virtual directories to network shares, local directories or URLs

(see over)

Minimum System Requirements

Mobile Admin Server

- Windows Mobile Software for Pocket PC 2003, or Windows Mobile 5.0 for Pocket PC and Smartphone, or Windows CE .NET 5.0 and higher

- 1 GHz CPU
- 512 MB RAM
- 350 MB free disk space
- Microsoft .NET Framework 2.0
- MS Windows Installer 3.1
- SQL Server, version 2005, or 2005 Express

Mobile Admin Client

Web Interface

- Accessible from any computer or laptop with an Internet connection (Internet Explorer v. 6 and 7, or Mozilla Firefox v. 2 and 3 are the supported browsers)

BlackBerry smartphones

- BlackBerry smartphones with v.4.0.2 OS (or higher) to use Mobile Admin
- at least 500 KB available memory

Windows Mobile devices

- Pocket PC 2002 or higher; or Smartphone 2003 or higher, WM5, WM6, and higher
- VPN client (recommended, not required)

Nokia phones

- Nokia phone, Series 60 or 80
- Wireless Internet Data Plan
- at least 128 KB available storage
- VPN client (recommended, not required)

Sony Ericsson or Motorola phones

- any Java MIDP 2.0 enabled device





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SQL Server Administration Features

- View, start and stop instances
- Authenticate credentials
- View databases, table layouts, table data, views and properties
- View, create and edit stored procedures
- Run SQL queries
- View, add, delete and resize database data files and log files
- View or kill processes
- View, edit, or delete jobs
- Start or stop the SQL Agent and jobs
- View or clear job histories
- View or delete subscriptions
- Start or stop synchronizations
- View or clear the replication job histories
- View, create, edit and delete logins
- View, start, stop replication monitor agents, view or edit agent profiles and view agent histories
- Reset passwords

DHCP Administration Features

- View DHCP scopes and superscopes
- Create, delete, deactivate and activate superscopes and scopes
- Add or remove scopes from superscopes
- Edit scope properties
- View and edit scope reservations
- View, create and delete scope exclusions

DNS Administration Features

- Clear server caches
- Scavenge stale resource records
- View lists of forward and reverse lookup zones, subdomains and resource records within zones or subdomains
- Reload, pause and resume zones
- View, add and edit records

Cluster Server Administration Features

- View lists of nodes, network interfaces, active groups, resources, dependencies
- View node, group, resource properties
- node, group, resource descriptions
- View, add and remove group preferred owners
- Take groups and resources online and offline
- Move groups, change failback and failover settings
- Change resource groups, remove dependencies, initiate failures

Lotus Domino Administration Features

- Send Domino Console commands
- View and delete mail from mailboxes
- View, add, edit, delete and search for people and groups
- View, create and edit mail settings for people
- View, add and remove group members
- Reset Internet passwords and password digests
- Force password changes, edit change intervals and force or disable password checks
- Lockout user IDs
- View, accept or reject admin requests
- View, start, stop, restart and send tell commands to server tasks
- Stop or restart ports
- View server logs
- View and edit server documents
- View, compact, fixup and delete databases and templates

Novell Administration Features

- Log into Novell servers
- Re-authenticate Novell servers
- View organizations and properties
- Create, view, edit, rename, search for and delete users, groups and organizational units
- Change user password settings and logon scripts
- Add and remove users from groups
- Use SSL connections to manage Novell LDAP servers

Oracle Administration Features

- Run SQL queries
- Add and delete databases
- View instance configurations and session information
- Kill sessions
- View, create, edit and remove schema views, sequences and stored procedures
- View columns and statistics
- Remove tables
- View, create, edit and remove users, roles, system privileges and profiles
- Reset passwords
- Edit profile password policies
- View, create, edit and remove tablespaces and datafiles

BlackBerry Enterprise Server Administration Features

- Stop, start, restart, enable and disable Mobile Data Service (MDS)
- View, add, search for, and delete users
- Clear user statistics
- Lock or kill handhelds
- Set new passwords, activation passwords, and owner information

Citrix Administration Features

- Reset Sessions
- Log out and disconnect users
- View user session information
- View and terminate user processes
- View Citrix Licenses and license usage

HP iLO Administration Features

- Turn host power on or off
- Turn UID on or off
- View user information, global and network settings, logs and power information
- Enter or change authentication details

Backup Exec Administration Features

- Run or delete jobs
- Unlock libraries
- Start or stop Backup Exec services
- View job properties, selections and lists
- View details for job monitors, stand-alone drives, robotic library devices, backup-to-disk folders and media
- Respond to active alerts
- Create erase, eject and inventory drive jobs
- Erase, label and inventory tapes
- Eject a tape carousel, clean a carousel drive
- Change authentication settings
- View the current status and version

VMware Administration Features

- View virtual machines registered on a VMware server, machine status and configuration
- Start, stop, suspend or reset virtual machines, both "soft" (performs an OS shutdown) and "hard" (cutting power) operations
- Answer virtual machine startup questions
- View VMware ESX server status information

RSA Administration Features

- Reset RSA SecurID tokens to New PIN mode
- Enable and disable tokens
- View user and token information

